



TERMS & CONDITIONS

All bookings require full payment to secure their booking; this is NON-refundable.

We are unable to hold days/time slots offline until we receive confirmation of booking.

Payment must be made within 48 hrs after booking confirmation.

Bookings may be transferred to another date with a minimum notice of 7 working days, subject to availability (within 6 months of the original booking).

Food packages require a minimum of 7 working days' notice to be transferable.

Should the number of guests in your party reduce after payment, we will not provide a refund; however, we will place their package drinks on a bar tab for the remaining party members.

Pre or post-golf table reservations may vary in length due to the volume of bookings on the day and the size of your party.

Food pre-orders will be served in a timely manner so that you and your party have enough time to enjoy your food prior to your game. This may result in your pre-ordered food being served before all guests have arrived. Please ensure your guests are on time.

Private hires will be given an end time to their venue exclusivity and Birdies will reopen to the public.

If agreed minimum spends are not met, the remaining balance is retained by Birdies for the venue hire.

All attendees are permitted to use Birdies courses, facilities and equipment solely at their own risk. Those present at the venue must comply with any instructions given by staff co-ordinating activities taking place at the venue or in relation to health and safety or security matters. Whilst all efforts are made to make our golf courses as safe an environment as possible, Birdies cannot be held liable for any injury caused by slips, trips or falls or any other such incident.

Please note that our venue contains flashing lights, UV lights and loud music. Animals are not permitted inside of Birdies, apart from assistance dogs.

We operate CCTV cameras at our venues to ensure the health and safety of our customers and staff and to protect against crime.

Birdies cannot be held responsible for any loss or damage to guests' property whilst attending the Birdies venue.

Birdies has a free cloakroom where guests can store their belongings. However, due to limited space, on days where Birdies is near maximum guest capacity, please be aware that there may not be space to store guest belongings.

All guests in your party agree to behave responsibly throughout the duration of their visit to the venue. Birdies management operate a 'zero tolerance' policy towards violent or abusive behaviour & reserve the right to decline, to honour a booking and/or eject from the premises any attendee who is seen to behave antisocially; are under the influence of drugs; are seen to be causing a nuisance to others; or responsible for the commissioning of a criminal or civil offence. Birdies reserves the right to refuse admission to the venue and may conduct security searches on entry.

Birdies reserves the right to charge for any damage caused to our property or equipment with intent.